ARIZONA
STATEWIDE
INFORMATION
SECURITY

# ADOA POLICY



State of Arizona

# ADOA POLICY 8130: SYSTEM ACQUISITION AND DEVELOPMENT

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# 1. AUTHORITY

To effectuate the mission and purposes of the Arizona Department of Administration (ADOA), the Agency shall establish a coordinated plan and program for information technology (IT) implemented and maintained through policies, standards and procedures (PSPs) as authorized by Arizona Revised Statutes (A.R.S.)§ 41-3504 and§ 41-3507.

#### 2. PURPOSE

The purpose of this policy is to establish adequate security controls for the acquisition and deployment of state information systems.

# 3. SCOPE

- **3.1** Application to Budget Units (BUs) This policy shall apply to all BUs as defined in A.R.S. § 41-3501(1).
- **3.2** Application to Systems This policy shall apply to all state information systems:
  - 1. **(P)** Policy statements preceded by "(P)" are required for state information systems categorized as Protected.
  - 2. **(P-PCI)**Policy statements preceded by "(P-PCI)" are required for state information systems with payment card industry data (e.g., cardholder data).
  - 3. **(P-PHI)** Policy statements preceded by "(P-PHI)" are required for state information systems with protected healthcare information..
  - 4. **(P-FTI)** Policy statements preceded by "(P-FTI)" are required for state information systems with federal taxpayer information.
- **3.3** Information owned or under the control of the United States Government shall comply with the Federal classification authority and Federal protection requirements.

#### 4. EXCEPTIONS

- **4.1** PSPs may be expanded or exceptions may be taken by following the Statewide Policy Exception Procedure.
  - 4.1.1 Existing IT Products and Services
    - a. ADOA BU subject matter experts (SMEs) should inquire with the vendor and the state or agency procurement office to ascertain if the contract provides for additional products or services to attain compliance with PSPs prior to submitting a request for an exception in accordance with the Statewide Policy Exception Procedure.
  - **4.1.2** IT Products and Services Procurement
    - **a.** Prior to selecting and procuring information technology products and services, ADOA BU SMEs shall consider ADOA and Statewide IT PSPs when specifying, scoping, and evaluating solutions to meet current and planned requirements.

#### 5. ROLES AND RESPONSIBILITIES

- **5.1** State Chief Information Officer (CIO) shall:
  - **a.** Be ultimately responsible for the correct and thorough completion of Statewide IT PSPs throughout all state budget units (BUs).
- **5.2** State Chief Information Security Officer (CISO) shall:
  - b. Advise the State CIO on the completeness and adequacy of all state ADOA BU activities and documentation provided to ensure compliance with statewide IT PSPs throughout all state BUs;
  - **c.** Review and approve all state ADOA BU security and privacy PSPs;
  - d. Request exceptions from the statewide security and privacy PSPs; and
  - **e.** Identify and convey to the State CIO the risk to state information systems and data based on current implementation of security controls and mitigation options to improve security.
- **5.3** Budget Unit (BU) Director shall:
  - a. Be responsible for the correct and thorough completion of ADOA BU PSPs;
  - **b.** Ensure compliance with ADOA BU PSPs; and
  - **c.** Promote efforts within the ADOA BU to establish and maintain effective use of state information systems and assets.

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# **5.4** ADOA BU Chief Information Officer (CIO) shall:

- **a.** Work with the ADOA BU Director to ensure the correct and thorough completion of Statewide Information Technology PSPs within the BU; and
- **b.** Ensure PSPs are periodically reviewed and updated to reflect changes in requirements.

# **5.5** ADOA BU Information Security Officer (ISO) shall:

- Advise the ADOA BU CIO on the completeness and adequacy of the ADOA BU activities and documentation provided to ensure compliance with ADOA BU Information Technology PSPs;
- **b.** Ensure the development and implementation of adequate controls enforcing the System Security Acquisition Policy for the BU; and
- **c.** Ensure all personnel understand their responsibilities with respect to secure acquisition of state information systems and components.

#### **5.6** ADOA BU Procurement Official shall:

- **a.** Provides advice and support with the procurement of goods and services in regards to request for information, request for proposal, evaluation of response, and contract awards; and
- **b.** Ensure compliance with Arizona procurement statutes and PSPs throughout the procurement process.

# **5.7** Purchaser

**a.** Shall abide by all PSPs throughout the procurement process.

#### 6. ADOA POLICY

# **6.1** Allocation of Resources - The ADOA BU shall: [NIST 800 53 SA-02]

- **a.** Determine information security requirements for the state information system or information system service in mission/business process planning;
- **b.** Determine, document and allocate the resources required to protect the state information system or information system service as part of its capital planning and investment control process; and
- **c.** Establish a discrete line item for information security in organizational programming and budgeting documentation.

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- 6.2 **Technology Life cycle** - The ADOA BU shall: [NIST 800 53 SA-03]
  - a. Manage the state information system using a BU-defined technology life cycle that incorporates information security considerations; [PCI DSS 6.3]
  - b. Define and document information security roles and responsibilities throughout the technology life cycle;
  - c. Identify individuals having information security roles and responsibilities; and
  - d. Integrate the organizational information security risk management process into technology life cycle activities.
  - Software Development Process The ADOA BU shall require developers of state 6.2.1 information systems or system components to implement the following software development processes: [PCI DSS 6.3]
    - a. Remove non-production application accounts, user IDs, and passwords before applications become active or are released to customers; and
    - **b.** Review custom code prior to release to production or customers in order to identify any potential coding vulnerability.
    - 6.2.2 (P) Change Control Procedures - The ADOA BU shall require developers of state information systems, or system components to follow change control processes and procedures for all changes to system components. The process must ensure: [PCI DSS 6.41
      - **a.** Separate development/test and production environments;
      - **b.** Separation of duties between development/test and product environments;
      - c. Production data is not used for testing or development; and
      - **d.** Removal of test data and accounts before production systems become active.
    - 6.2.3 (P) Secure Coding Guidelines - The ADOA BU shall require developers of state information systems, or system components, to develop applications based on secure coding guidelines to prevent common coding vulnerabilities in software development processes, to include the following: [PCI DSS 6.5]
      - a. Injection flaws, particularly SQL injection (also consider OS Command Injection, LDAP and XPath injection flaws, as well as other injection flaws);
      - **b.** Buffer overflow;
      - c. Insecure cryptographic storage;

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- **d.** Insecure communications;
- e. Improper error handling;
- f. All "High" vulnerabilities identified in the vulnerability identification process; and
- For web applications and web application interfaces:
  - Cross-site scripting (XSS)
  - Improper Access Control (such as direct object references, failure to restrict URL access, and directory traversal)
  - Cross-site request forgery (CSRF)
- Acquisition Process The ADOA BU shall include the following requirements, descriptions, and 6.3 criteria, explicitly or by reference, in the acquisition contract for the information system, system component, or information system service in accordance with applicable federal and state laws, Executive Orders, directives, policies, regulations, standards, guidelines, and organizational mission/business needs: [NIST 800 53 SA-04]
  - a. Security functional requirements;
  - **b.** Security strength requirements;
  - **c.** Security assurance requirements;
  - **d.** Security-related documentation requirements;
  - **e.** Requirements for protecting security-related documentation;
  - f. Description of the information system development environment and environment in which the system is intended to operate; and
  - Acceptance criteria.
  - **6.3.1** (P) Functional Properties of Security Controls The ADOA BU shall require the developer of the state information system, system component, or information system service to provide a description of the functional properties of the security controls to be employed. [NIST 800 53 SA-04(1)] [IRS Pub 1075]
  - 6.3.2 (P) Design/Implementation Information for Security Controls - The ADOA BU shall require the developer of the state information system, system component, or state information system service to provide design and implementation information for the security controls to be employed that includes: [NIST 800 53 SA-04(2)] [IRS Pub 1075]
    - a. Security-relevant external system interfaces; and
    - **b.** High-level design.

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- 6.3.3 (P) Services in Use The ADOA BU shall require the developer of the state information system component, or state information system service to identify early in the system development life cycle, the functions, ports, protocols, and services intended for organizational use. [NIST 800 53 SA-04(9)] [IRS Pub 1075]
- **6.4** State Information System Documentation The ADOA BU shall: [NIST 800 53 SA-05]
  - **a.** Obtain administrator documentation for the state information system, system component, or state information system service that describes:
    - 1. Secure configuration, installation, and operation of the system, component, or service
    - 2. Effective use and maintenance of security functions/mechanisms
    - 3. Known vulnerabilities regarding configuration and use of administrative (i.e., privileged) functions
  - **b.** Obtain user documentation for the state information system, system component, or state information system service that describes:
    - 1. User-accessible security functions/mechanisms and how to effectively use those security functions/mechanisms
    - 2. Methods for user interaction, which enables individuals to use the system, component, or service in a more secure manner
    - 3. User responsibilities in maintaining the security of the system, component, or service
    - 4. Protect documentation as required, in accordance with the risk management strategy
    - 5. Ensure documentation is available to BU-defined personnel or roles
- 6.5 (P) Security Engineering Principles The ADOA BU shall apply information system security engineering principles in the specification, design, development, implementation, and modification of the state information system. [NIST 800 53 SA-08] [IRS Pub 1075]
- **6.6 External Information System Services** The ADOA BU shall: [NIST 800 53 SA-09]
  - a. Require that providers of external state information system services comply with organizational information security requirements and employ security controls in accordance with applicable federal and state laws, Executive Orders, directives, policies, regulations, standards, and guidance;
  - **b.** Define and document government oversight and user roles and responsibilities with regard to external information system services; and

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- c. Employ Service Level Agreements (SLAs) to monitor security control compliance by external service providers on an ongoing basis. [HIPAA 164.308(b)(1), 164.314(a)(2)(i)]
- **6.6.1 Identification of Services** The ADOA BU shall require providers of external state information system services to identify the functions, ports, protocols, and other services required for the use of such services. [NIST 800 53 SA-09(2)] [IRS Pub 1075]
- 6.7 (P) Develop Configuration Management The ADOA BU shall require the developer of the state information system, system component, or state information system service to: [NIST 800 53 SA-10] [IRS Pub 1075]
  - **a.** Perform configuration management during system, component, or service (development, implementation, and operation);
  - **b.** Document, manage, and control the integrity of changes to configuration items under configuration management;
  - **c.** Implement only BU-approved changes to the state information systems;
  - **d.** Document approved changes to the system, component, or service and the potential security impacts of such changes, and;
  - **e.** Track security flaws and flaw resolution within the system, component, or service.
- **6.8** (P) **Develop Security Testing and Evaluation** The ADOA BU shall require the developer of the state information system, system component, or state information system service to: [NIST 800 53 SA-11] [IRS Pub 1075]
  - **a.** Create and implement a security assessment plan that provides for security testing and evaluation, at the depth of security-related functional properties, including:
    - Security-related externally visible interfaces
    - High-level design
    - At the rigor of demonstrating
  - **b.** Perform integration and regression testing for components and services and unit, integration, and system testing for systems;
  - **c.** Produce evidence of the execution of the security assessment plan and the results of the security testing/evaluation;
  - d. Implement a verifiable flaw remediation process; and
  - **e.** Correct flaws identified during security testing/evaluation.

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- 6.8.1 (P) **Public Web Application Protections** The ADOA BU shall require the provider of state information system service for public-facing web applications to address new threats and vulnerabilities on an ongoing basis and to ensure that these applications are protected against known attacks by either of the following methods: [PCI DSS 6.6]
  - **a.** Reviewing public-facing web applications using manual or automated application vulnerability security assessment tools or methods, at least annually and after any changes; or
  - **b.** Installing a web-application firewall in front of public facing web applications.
- **6.8.2** (P) **Threat and Vulnerability Analyses** The ADOA BU shall require the developer of the state information system, system component, or state information system service to perform threat and vulnerabilities analyses and subsequent testing/evaluation of the as-built system, component, or service. [NIST 800 53 SA-11(2)] [IRS Pub 1075]
- 6.8.3 (P) Independent Verification of Assessment Plans / Evidence The ADOA BU shall require an independent agent to verify the correct implementation of the developer security assessment plan and the evidence produced during security testing/evaluation. [NIST 800 53 SA-11(3)] [IRS Pub 1075]
- 6.8.4 (P) Penetration Testing / Analysis The ADOA BU shall require the developer of the state information system, system component, or state information system service to perform penetration testing to include black box testing by skilled security professionals simulating adversary actions and with automated code reviews. [NIST 800 53 SA-11(5)] [IRS Pub 1075] [PCI DSS 6.3.2]

# 7. DEFINITIONS AND ABBREVIATIONS

**7.1** Refer to the PSP Glossary of Terms located on the ADOA-ASET website.

#### 8. REFERENCES

- **8.1** ADOA Policy Exception Procedure
- **8.2** NIST 800-53 Rev. 4, Recommended Security Controls for Federal Information Systems and Organizations, February 2013.
- **8.3** HIPAA Administrative Simplification Regulation, Security and Privacy, CFR 45 Part 164, February 2006
- **8.4** Payment Card Industry Data Security Standard (PCI DSS) v2.0, PCI Security Standards Council, October 2010.

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8.5 IRS Publication 1075, Tax Information Security Guidelines for Federal, State, and Local Agencies: Safeguards for Protecting Federal Tax Returns and Return Information, 2010.

# 9. ATTACHMENTS

None.

# **10. REVISION HISTORY**

Date	Change	Revision	Signature
04/01/2014	Initial release within ASET	1.0	Aaron Sandeen, State CIO and ADOA Deputy Director
08/01/2014	ADOA Assistant Director's review; approved revisions added Initial release within ADOA	1.1	Brian C. McNeil, ADOA Director

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